

Families and Social Care

Specialist Children's Services Performance Management Scorecard

Quarter 4 – 2012/13


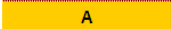



Guidance Notes

POLARITY

H	The aim of this indicator is to achieve the highest number/percentage possible.
L	The aim of this indicator is to achieve the lowest number/percentage possible.
T	The aim of this indicator is to stay close to the target that has been set.

RAG RATINGS

	A red rating indicates that the current performance is significantly away from the target set.
	An amber rating indicates that the current performance is close to the target set.
	A green rating indicates that the current performance has met the target that has been set.

DIRECTION OF TRAVEL (DOT)



A green arrow indicates that performance has improved this month when compared to last month. Depending on the polarity of the indicator, an improvement in performance could either be a reduction or increase in numbers/percentage.



An amber arrow indicates that performance has remained the same as last month.



A red arrow indicates that performance has worsened this month when compared to last month. Depending on the polarity of the indicator, a worsening in performance could either be a reduction or increase in numbers/percentage.

KEY TO ABBREVIATIONS

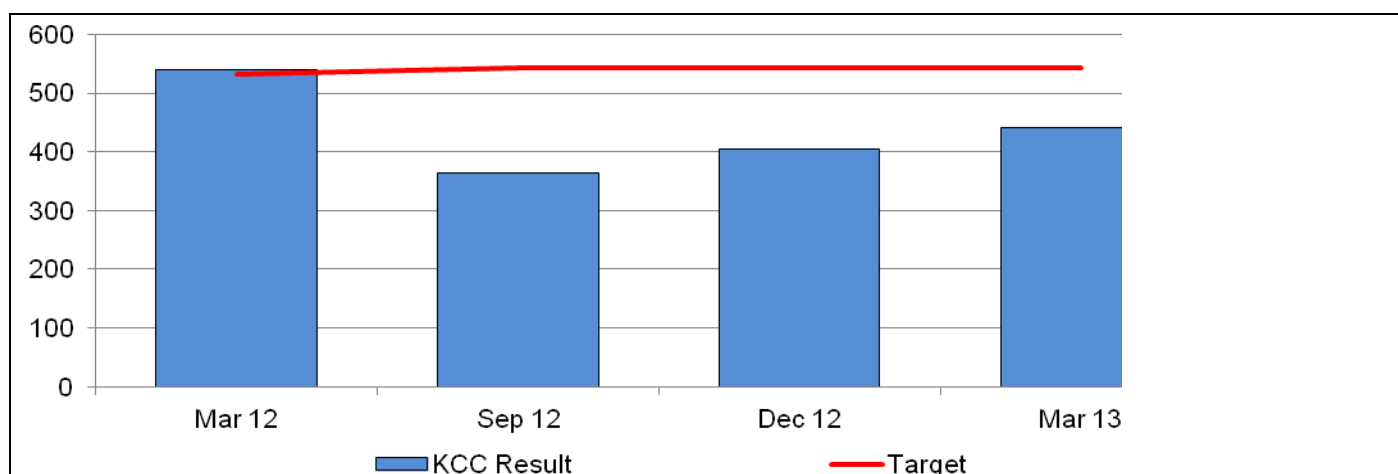
YTD	Year to Date (April to March)	CA's	Core Assessments
Num	Numerator	CIN	Child in Need
Denom	Denominator	CP	Child Protection
R12M	Rolling 12 Months	LAC	Looked After Children
CAF	Common Assessment Framework	IN	Improvement Notice
TAF	Team around Family	IP	Improvement Plan
PEP	Personal Education Plan	SGO	Special Guardianship Order
QSW	Qualified Social Worker	UASC	Unaccompanied Asylum Seeking Children
IA's	Initial Assessments	SS	Snapshot

PERFORMANCE INDICATOR GRAPHS AND CHILD LEVEL DATA

The latest graphs and Child level data are published on the SCS Performance Management website

Indicators	Polarity	Data Period	LATEST RESULT				PREVIOUS RESULT		OUTTURN RESULT		
			Latest Result and RAG Status	Num	Denom	Target for 12/13	Previous Reported Result	DoT from previous to latest result	Outturn (March 12) Result	DoT from outturn to latest result	
HOW MUCH ARE WE DEALING WITH ?											
Number of CAFs completed per 10,000 population under 18	T	R12M	75.7	A	2445	322813	77.2	70.7	↑	68.5	↑
Number of Referrals per 10,000 population under 18	T	R12M	442.0	R	14267	322813	543.7	425.9	↑	538.4	↓
NI 68 - Percentage of Referrals going on to Initial Assessment	T	YTD	73.4%	A	10495	14304	69.5%	74.6%	↑	89.8%	↑
Number of Initial Assessments per 10,000 population under 18	T	R12M	325.1	G	10495	322813	342.9	324.5	↑	483.6	↑
Number of New & Updated Core Assessments per 10,000 population under 18	T	R12M	326.8	R	10551	322813	236.0	328.5	↑	456.0	↑
Number of S47 Investigations per 10,000 population under 18	T	R12M	107.6	G	3474	322813	106.4	110.2	↑	202.7	↑
Percentage of S47 Investigations proceeding to Initial CP Conference	T	YTD	35.8%	R	1242	3474	44.5%	35.1%	↑	21.7%	↑
Number of Initial CP Conferences per 10,000 population under 18	T	R12M	42.7	G	1377	322813	42.3	41.3	↑	54.3	↑
Number of CIN per 10,000 population under 18 (includes CP and LAC)	T	SS	287.3	G	9274	322813	280.0	283.3	↓	296.4	↑
Numbers of Children with a CP Plan per 10,000 population under 18	T	SS	30.8	G	994	322813	30.5	29.9	↑	30.6	↓
Children looked after per 10,000 population aged under 18 (Excludes Asylum)	T	SS	50.8	G	1641	322813	47.5	49.9	↓	51.7	↑
Number of Looked After Children with a CP plan.	L	SS	27	G			30	22	↓	36	↑
Numbers of Unallocated Cases for over 28 days (Business)	L	SS	0	G			0	0	→	8	↑
HOW LONG IS IT TAKING US ?											
NI 59 - Percentage of IA's that were carried out within 7 working days of referral	H	YTD	83.3%	G	8743	10495	78.8%	84.1%	↓	76.2%	↑
Initial Assessments in progress outside of timescale	L	SS	94	G			100	120	↑	42	↓
(NI 60) - Percentage of Core Assessments that were carried out within timescale	H	YTD	81.1%	A	8561	10551	83.2%	81.9%	↓	68.7%	↑
Core Assessments in progress outside of timescale	L	SS	142	A			100	184	↑	84	↓
NI 67 - Child protection cases which were reviewed within required timescales	H	YTD	98.5%	G	673	683	98.0%	99.5%	↓	97.1%	↑
NI 66 - Looked after children cases which were reviewed within required timescales	H	YTD	96.7%	A	1604	1658	98.0%	96.0%	↑	94.9%	↑
HOW WELL ARE WE DOING IT ?											
Percentage of open cases with Ethnicity recorded (excludes unborn)	H	SS	99.4%	G	9057	9112	98.0%	98.9%	↑	97.4%	↑
Percentage of Children seen at Initial Assessment (excludes unborn/progress to str	H	YTD	91.8%	A	6842	7454	95.0%	91.7%	↑	61.6%	↑
Percentage of Children seen at Core Assessment (excludes unborn)	H	YTD	98.2%	G	9872	10052	95.0%	98.2%	↓	88.0%	↑
Percentage of Children seen at Section 47 enquiry (excludes unborn)	H	YTD	96.8%	G	3178	3282	95.0%	96.8%	↓	91.3%	↑
Percentage of CP Visits held within timescale (Current CP only)	H	SS	86.9%	A	13131	15109	90.0%	86.2%	↑	65.8%	↑
Percentage of Looked After Children aged 5 to 16 with a Personal Education Plan (P	H	SS	93.6%	A	1031	1101	95.0%	91.0%	↑	81.8%	↑
Participation at Looked After Children Reviews	H	YTD	96.4%	G	3954	4100	95.0%	96.7%	↓	94.1%	↑
Children subject to a CP Plan not allocated to a Qualified Social Worker	L	SS	2	R			0	4	↑	2	→
Looked After Children not allocated to a Qualified Social Worker	L	SS	1	R			0	0	↓	2	↑
ARE WE ACHIEVING GOOD OUTCOMES ?											
Percentage of referrals with a previous referral within 12 months	L	YTD	22.8%	G	3263	14304	25.8%	22.6%	↓	30.4%	↑
NI 65 - Percentage of children becoming CP for a second or subsequent time	T	YTD	19.5%	R	238	1221	13.4%	19.4%	↓	16.6%	↓
Percentage of children becoming CP for a second or subsequent time within 12 months	YTD		6.6%		80	1221		6.7%			
NI 64 - Child Protection Plans lasting 2 years or more at the point of de-registration	L	YTD	7.9%	R	94	1185	6.0%	7.5%	↓	8.0%	↑
Percentage of Current CP Plans lasting 18 months or more	L	SS	8.4%	G	83	994	10.0%	10.2%	↑	14.2%	↑
NI 62 - LAC Placement Stability: 3 or more placements in the last 12 months	L	SS	9.5%	R	174	1831	8.1%	9.5%	↑	11.1%	↑
NI 63 - LAC Placement Stability: Same placement for last 2 years	H	SS	69.0%	A	339	491	75.7%	69.4%	↓	70.3%	↓
Percentage of LAC in Foster Care placed within 10 miles from home (Excludes Asylu	H	SS	61.4%	A	768	1251	65.0%	61.7%	↓	60.6%	↑
LAC Dental Checks held within required timescale	H	SS	90.3%	G	1075	1191	90.0%	90.7%	↓	92.6%	↓
LAC Health assessments held within required timescale	H	SS	93.0%	G	1108	1191	90.0%	92.7%	↑	88.1%	↑
Percentage of LAC placed for adoption within 12 months of agency decision	H	YTD	70.6%	R	101	143	85.0%	72.5%	↓	76.6%	↓
Percentage of Children leaving care who were adopted	H	YTD	11.9%	A	105	879	13.0%	11.4%	↑	8.3%	↑
Percentage of Children leaving care who were made subject to a SGO	H	YTD	7.4%	G	65	879	6.3%	7.3%	↑	4.8%	↑
ARE WE SUPPORTING OUR STAFF ?											
Percentage of caseholding posts unfilled (100% - QSW inc Agency Posts)	L	SS	3.0%	G			10%	3.0%	↑	-0.8%	↓
Percentage of caseholding posts filled by agency staff (Agency Staff + Establishmen	L	SS	15.0%	A	75.4	504.0	10%	15.3%	↑	13.9%	↓
Percentage of caseholding posts filled by QSW (QSW posts exc Agency + Establishm	H	SS	82.0%	A	413.4	504.0	90%	81.6%	↑	87.0%	↓
Average Caseloads of social workers in fieldwork teams	L	SS	18.4	G	488.8	8984	20	18	↓	20.9	↑

Number of Referrals per 10,000 population under 18			Red
Cabinet Member	Jenny Whittle	Director	Mairead MacNeil
Portfolio	Specialist Children's Services	Division	Specialist Children's Services



Trend Data – Month End	Mar 12	Sep 12	Dec 12	Mar 13
KCC Result	538.8	364.8	403.6	442.0
Target	533.1	543.7	543.7	543.7
RAG Rating	Green	Red	Red	Red

Performance against this measure has RAG rating of Red as Kent is under the Target set at the beginning of the year. In the early part of 2012/13 an external consultant was commissioned to review the processes within the Central Duty Team, comparing Kent's practice with that of high performing authorities. This work identified that Kent was undertaking a higher proportion of work at the Contact stage which was impacting upon the accuracy of referral rates. Action was taken to address this and a revised process has been operational in the Central Duty Team since August 2012.

This shift in practice has resulted in moving Kent's referral rates back in line with our best performing Statistical Neighbour Average (543.7 in 2010/11) which was the basis of the Target for 2012/13. No further action is required.

Data Notes

Tolerance: As close to target as possible. Should not be too low or too high

Data is reported as the position at each quarter end (Year-to-date). March 13 data shows the full year result.

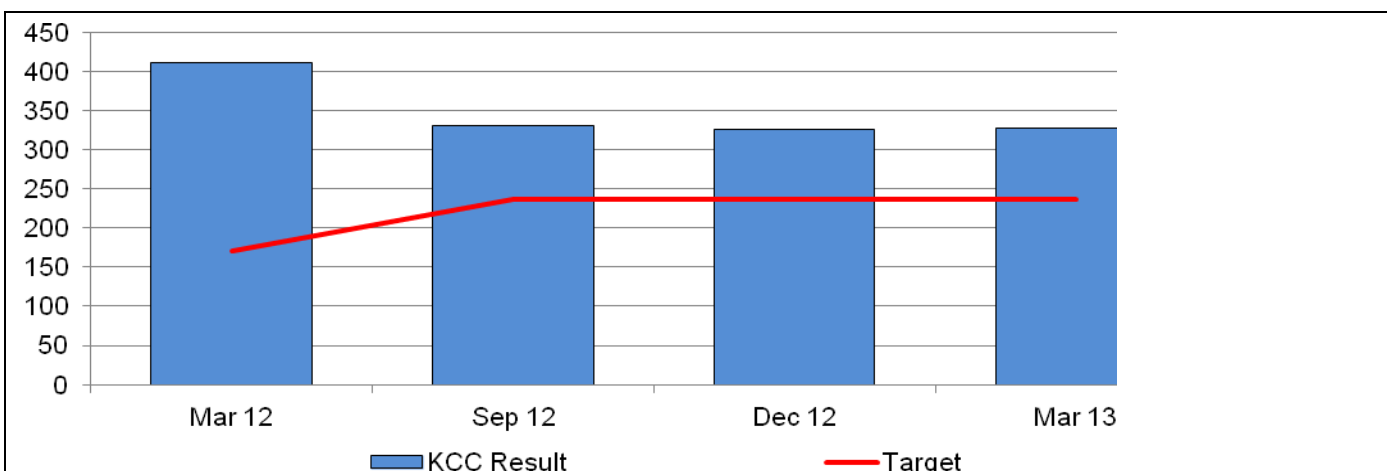
Figures shown for March 12 and March 13 are for the full reporting year.

Data Source: Integrated Children's System (ICS)

Number of New and Updated Core Assessments per 10,000 population under 18

Red

Cabinet Member	Jenny Whittle	Director	Mairead MacNeil
Portfolio	Specialist Children's Services	Division	Specialist Children's Services



Trend Data – Month End	Mar 12	Sep 12	Dec 12	Mar 13
KCC Result	411.3	331.5	325.9	326.8
Target	170.6	236.0	236.0	236.0
RAG Rating	Green	Red	Red	Red

The high numbers of Core Assessments can, in part, be attributed to the increased recording of updated Core Assessments, and the recording of a Core Assessment when an Initial Case Conference is held on an open case.

The Target set for 2012/13 was based on the Statistical Neighbour average for 2011/12 (latest published information at that point).

Kent has shown increased performance against this measure throughout the year, although the Target set was not achieved. Future monitoring against this measure for 2013/14 will separate out performance against new and updated Core Assessments.

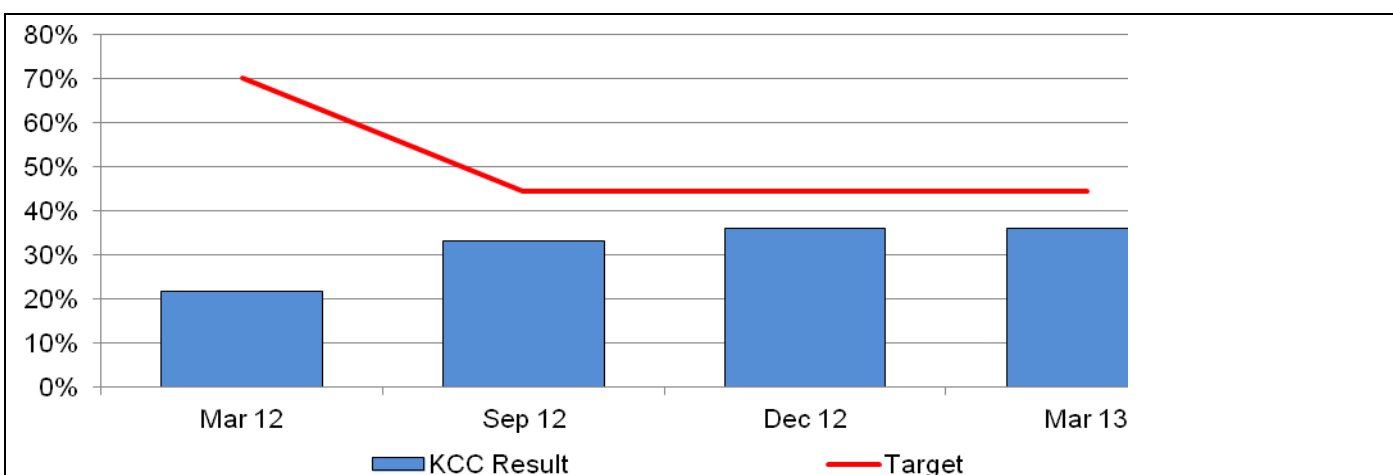
Data Notes

Tolerance: As close to target as possible. Should not be too low or too high

Data: includes both new Core Assessments and updated Core Assessments on open Cases. Data is reported as the position at each quarter end (Year-to-date). Figures shown for March 12 and March 13 are for the full reporting year.

Data Source: Integrated Children's System (ICS)

Percentage of S47 Investigations proceeding to Initial Child Protection Conference			Red
Cabinet Member	Jenny Whittle	Director	Mairead MacNeil
Portfolio	Specialist Children's Services	Division	Specialist Children's Services



Trend Data – Month End	Mar 12	Sep 12	Dec 12	Mar 13
KCC Result	21.7%	33.2%	36.0%	35.8%
Target	70.0%	44.5%	44.5%	44.5%
RAG Rating	Red	Red	Red	Red

This is an internal target associated with the conversion rate of Section 47 investigations to Initial Child Protection Conferences. The Target was set as the average of best performing statistical neighbours.

In 2011/12 Kent had a low conversion rate of 21.7%. Throughout 2012/13 Kent's performance has been steadily increasing, culminating in the March out-turn result of 35.8%. This measure will continue to be a focus for improvement during 2013/14.

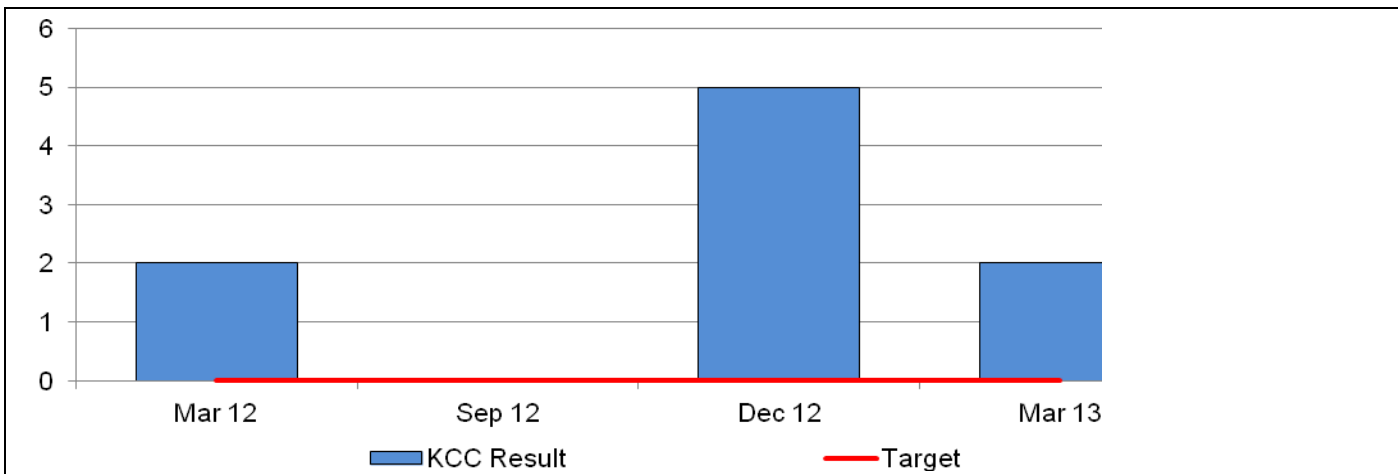
Data Notes

Tolerance: As close to target as possible. Should not be too low or too high

Data is reported as the position at each quarter end (Year-to-date). Figures shown for March 12 and March 13 are for the full reporting year.

Source: Integrated Children's System

Children subject to a Child Protection Plan not allocated to a Qualified Social Worker			Red
Cabinet Member	Jenny Whittle	Director	Mairead MacNeil
Portfolio	Specialist Children's Services	Division	Specialist Children's Services



Trend Data – Month End	Mar 12	Sep 12	Dec 12	Mar 13
KCC Result	2	0	5	2
Target	0	0	0	0
RAG Rating	Amber	Green	Red	Red

Performance for this measure as showing as 'Red' as there is zero tolerance set within the Target for unallocated Child Protection cases.

There were two siblings unallocated on the date of the report run. Both children were only unallocated for the one day – the day on which the report was run.

Data Notes

Tolerance: Lower values are better

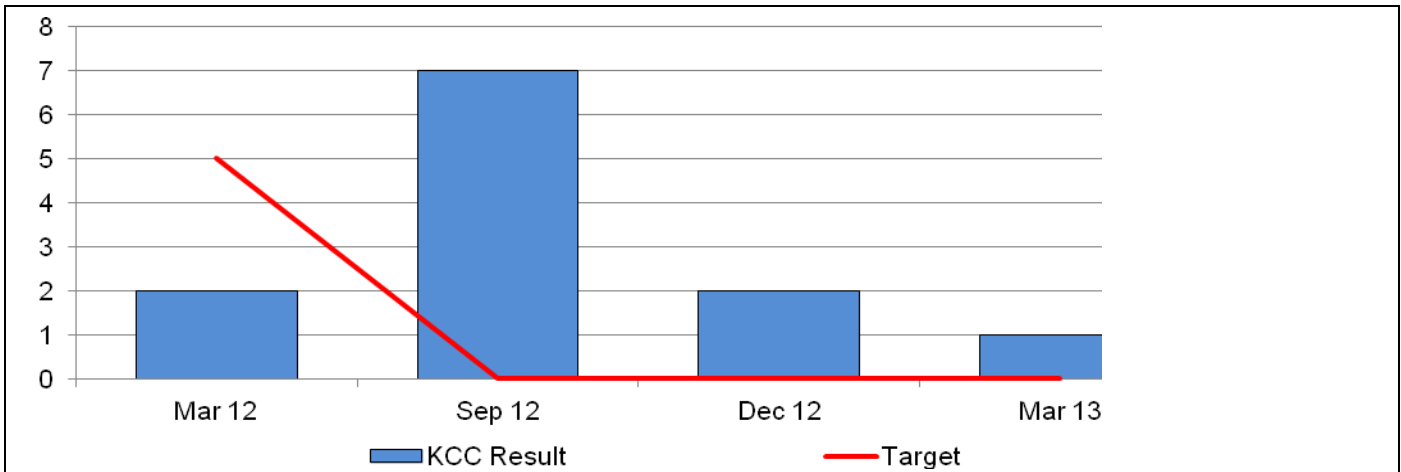
Data is provided as a snapshot on the day the report was run.

Data Source: Integrated Children's System (ICS)

Looked After Children not allocated to a Qualified Social Worker

Red

Cabinet Member	Jenny Whittle	Director	Mairead MacNeil
Portfolio	Specialist Children's Services	Division	Specialist Children's Services



Trend Data – Month End	Mar 12	Sep 12	Dec 12	Mar 13
KCC Result	2	7	2	1
Target	5	0	0	0
RAG Rating	Green	Red	Red	Red

Performance for this measure as showing as 'Red' as there is zero tolerance set within the target for unallocated Children in Care cases.

The one child who was not allocated was within the Children's Disability Service in East Kent and was unallocated for 14 days. During this time the case was managed by the Team Manager.

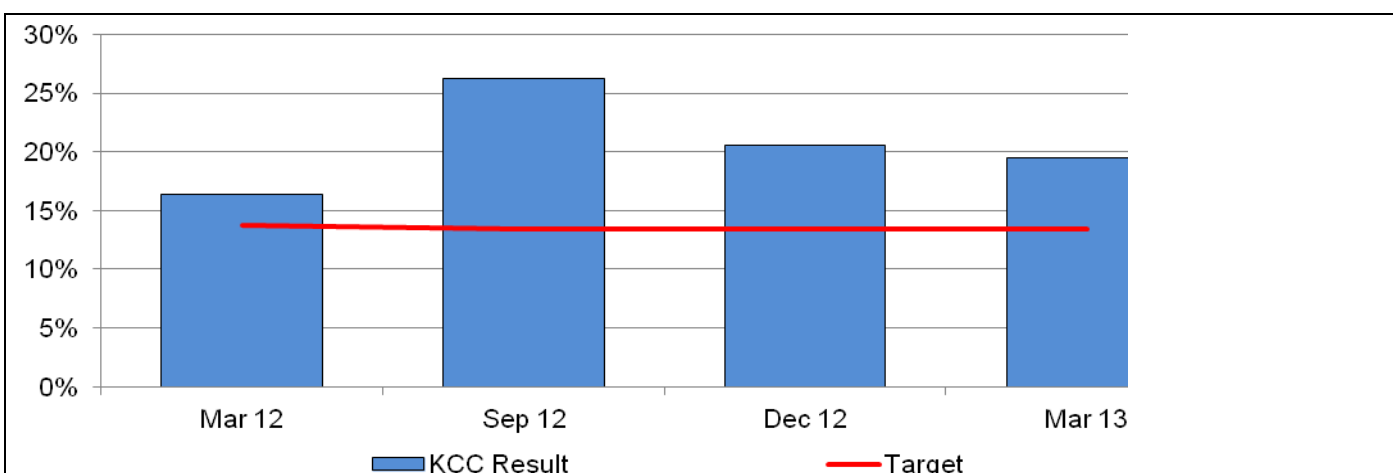
Data Notes

Tolerance: Lower values are better

Data is provided as a snapshot on the day the report was run.

Data Source: Integrated Children's System (ICS)

Percentage of children becoming subject to Child Protection Plan for a second or subsequent time				Red
Cabinet Member	Jenny Whittle	Director	Mairead MacNeil	
Portfolio	Specialist Children's Services	Division	Specialist Children's Services	



Trend Data – Month End	Mar 12	Sep 12	Dec 12	Mar 13
KCC Result	16.4%	26.2%*	20.6%*	19.5%
Target	13.7%	13.4%	13.4%	13.4%
RAG Rating	Red	Red	Red	Red

The percentage of children subject to a Child Protection Plan for a second or subsequent time remains high although the numbers have shown a continual decrease over the last two quarters of the year. The National published figure for 2011/12 was 13.8% and the target of 13.4% was based on the Statistical Neighbour average.

During 2012/13 there were 1221 new Child Protection Plans. For 238 children this was the second or subsequent time that they had been made subject to a Child Protection Plan. However, many of the children becoming subject to a plan for a second or subsequent time had not been subject to a previous plan within the previous two years.

For 2013/14 these children will not be counted under this indicator. Under the new definition only those children who were subject to a subsequent plan within two years will be included. Kent's result for 2012/13 against this definition is 10.8%.

Data Notes

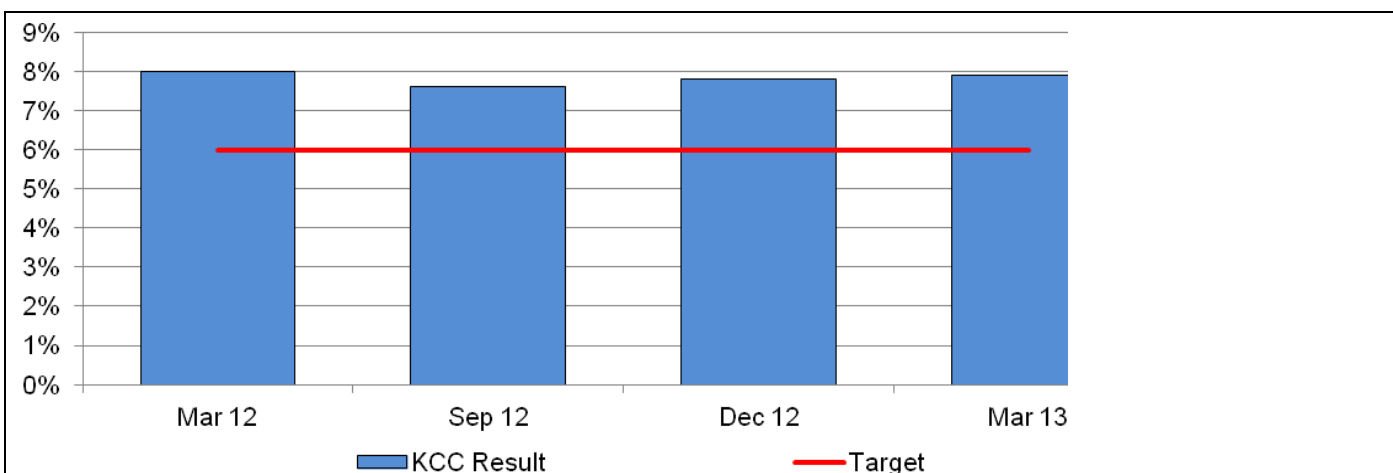
Tolerance: As close to target as possible. Should not be too low or too high.

Data is reported as financial year to date. * These figures are cumulative and as such should not be compared with full year results. March 13 data shows the full year result.

Calculated as the percentage of children commencing a new plan, who had been subject to a previous plan at any time.

Data Source: Integrated Children's System (ICS)

Child Protection Plans lasting 2 years or more at the point of de-registration			Red
Cabinet Member	Jenny Whittle	Director	Mairead MacNeil
Portfolio	Specialist Children's Services	Division	Specialist Children's Services



Trend Data – Month End	Mar 12	Sep 12	Dec 12	Mar 13
KCC Result	8%	7.6%*	7.8%*	7.9%
Target	6%	6%	6%	6%
RAG Rating	Red	Red	Red	Red

Although the Target of 6% has not been achieved progress has been made and work continues to review current cases where children have been subject to a child protection plan for over 18 months to try to prevent them moving into the 2 year plus category.

There are now fewer cases where the length of the Child Protection Plan exceeds 2 years: In March 2012, 67 children (7%) had been subject to a Plan for more than 2 years. In March 2013 there were 43 children (4%) had a Plan exceeding 2 years.

Data Notes

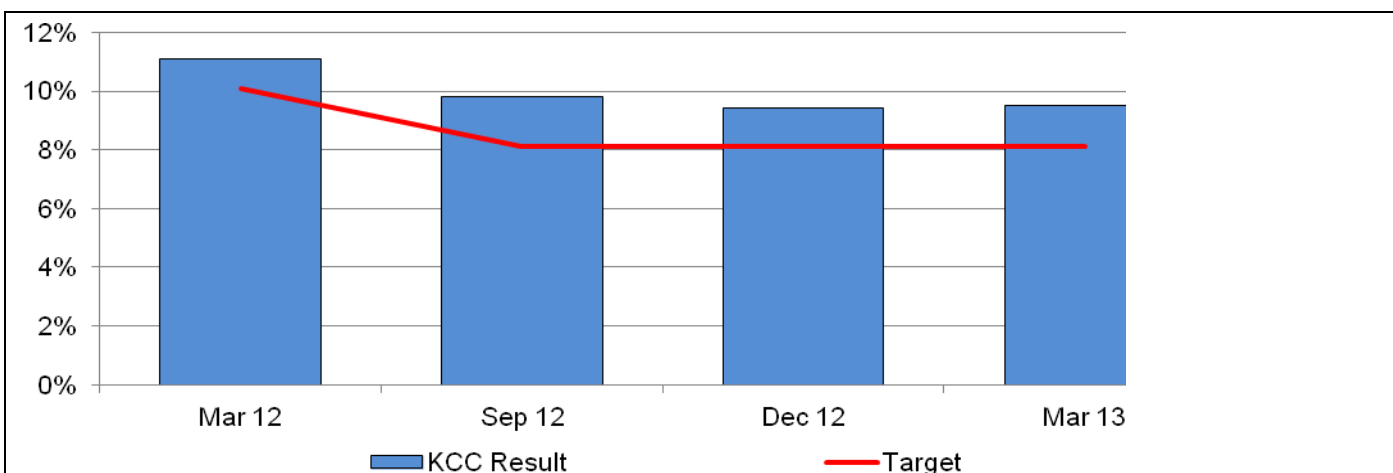
Tolerance: Lower values are better.

Data is reported as financial year to date. * These figures are cumulative and as such should not be compared with full year results. March 13 data shows the full year result.

Calculated as the percentage of children ceasing to be subject to a child protection plan who had been subject to that plan for two or more years.

Data Source: Integrated Children's System (ICS)

LAC Placement Stability: 3 or more placements in the last 12 months			Red
Cabinet Member	Jenny Whittle	Director	Mairead MacNeil
Portfolio	Specialist Children's Services	Division	Specialist Children's Services



Trend Data – Month End	Mar 12	Sep 12	Dec 12	Mar 13
KCC Result	11.1%	9.8%	9.4%	9.5%
Target	10.1%	8.1%	8.1%	8.1%
RAG Rating	Red	Red	Red	Red

At 9.5% Kent's performance is above the last reported performance for Statistical Neighbours (8%). Improvements in performance have been demonstrated for 2012/13 and have been achieved by:

- The establishment of Placement Panels which has ensured that all placement moves meet the needs of the child.
- Placement Stability Core Groups have been established to prevent and support potential breakdowns in placements.
- All cases for children who have had two placement moves to date are reviewed at the point of the second placement.
- Detail on those children with three or more moves are discussed with District Management Teams during the Quarterly Deep Dive meetings.

174 children have had three or more moves in placement in the 12 month period. Of these, the Catch22 Service (responsible for children over the age of 16) have the highest percentage. This is to be expected as these moves will include planned changes towards independent living.

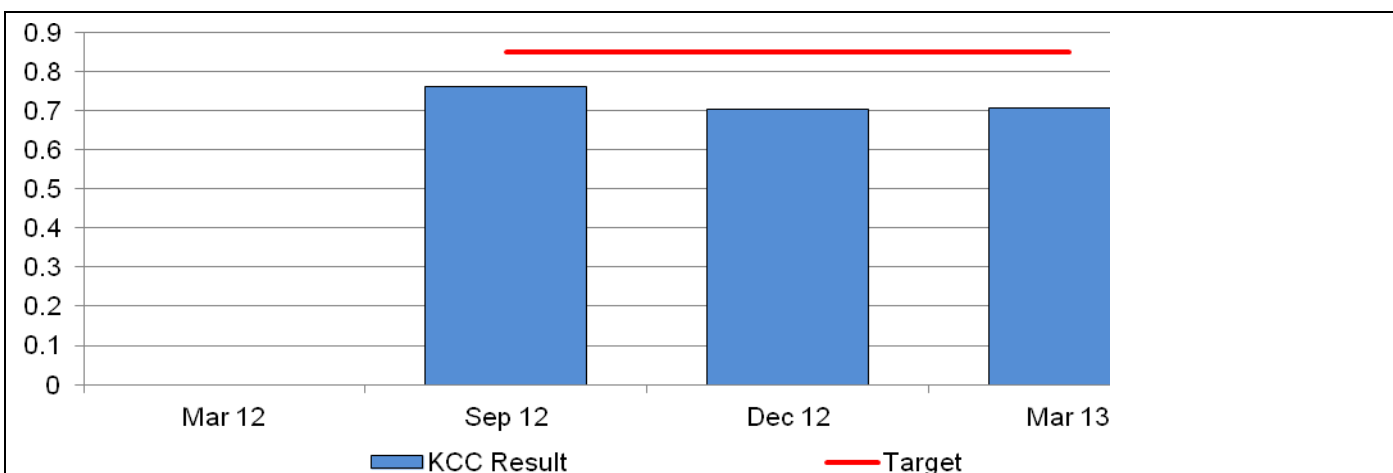
Data Notes

Tolerance: Lower values are better.

Data is reported as a snapshot at each quarter end.

Data Source: ICS

Percentage of LAC placed for adoption within 12 months of agency decision			Red
Cabinet Member	Jenny Whittle	Director	Mairead MacNeil
Portfolio	Specialist Children's Services	Division	Specialist Children's Services



Trend Data – Month End	Mar 12	Sep 12	Dec 12	Mar 13
KCC Result	N/A	76.2%	70.3%	70.6%
Target	N/A	85%	85%	85%
RAG Rating	N/A	Amber	Red	Red

Improving performance against this measure during 2012/13 has proved challenging due to the progress made on a number of historical cases which have had an impact upon timescales. During the year there were 11 children placed for adoption who had an Agency Decision for adoption agreed prior to 2011. There remain 20 children who had an Agency Decision for adoption prior to 2012 which will impact upon future performance.

Data Notes

Tolerance: Higher values are better.

Data is reported as year-to-date.

Data Source: ICS